

Refund Policy

AS AT 18TH MARCH 2025

At House of Dance, we strive to provide a fair and structured environment for our students. Our Refund Policy is in place to ensure the sustainability and quality of our programs.

Registration fees: Non-refundable

Mid-term withdrawals: No refund

Withdrawals after enrolment: No refund

Costume deposits: Non-refundable

Costume payments: No refund once paid and costumes ordered

Reasons for No Refund:

Administrative Costs: Registration fees and deposits cover administrative expenses, such as staffing, facilities, and equipment. These costs are incurred regardless of student attendance.

Limited Class Sizes: Our classes have limited spots to maintain a high teacher-to-student ratio. When a student withdraws, it can be challenging to fill the vacant spot, resulting in lost revenue.

Costume and Material Expenses: Costume deposits and payments are used to purchase or create custom costumes for our performances. These expenses are non-recoverable once incurred.

Teacher and Staff Commitments: Our teachers and staff commit to teaching and supporting our students for the entire term. Withdrawals can impact their livelihood and our ability to provide quality instruction.

Fairness and Consistency: Our no refund policy ensures fairness and consistency among all students and families. It helps maintain a stable and predictable environment for everyone involved.

We understand that unforeseen circumstances may arise, and we encourage students and families to carefully consider their commitments before enrolling. If you have any questions or concerns, please don't hesitate to reach out to us.

Michelle Williams

Owner and CEO

House of Dance Tasmania